



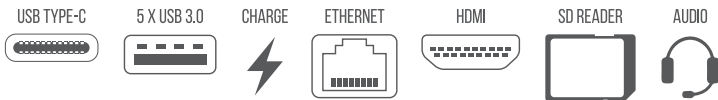
DS-TH3C / USER MANUAL

THUNDERBOLT™ 3 DOCKING STATION

DESIGNED FOR YOUR EXTRA CONNECTIVITY DEMANDS



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The Sabrent Thunderbolt™ 3 Docking Station is designed for your extra connectivity demands. With this docking station, you can take advantage of high-end 4K resolutions and the fastest transfer speeds possible. USB-C Charging technology delivers charging power to your laptop and devices with one single cable connected to your computers Thunderbolt™ 3. Plug & Play no driver installation is required. Gigabit Ethernet brings access to high-speed, reliable wired networks. Featuring enhanced expansion capability and video output function, this docking station is versatile while also complements your home or office space.

FEATURES

- Sleek Aluminum Compact Design
- Type-C Thunderbolt™ 3 Technology
- Type-C Device Input/output
- 5 USB 3.0 Type-A ports
- 1 USB 3.0 Type-A data transfer and charging port
- HDMI output supports resolution up to 4K@60Hz
- RJ45 Gigabit Ethernet
- Device Charging: 5/9/15/20V, up to 60W
- Audio input/output via headset connection
- SD 3.0 card reader

Package Contents

- Thunderbolt™ 3 Dock
- Thunderbolt™ USB-C Cable
- Power Adapter 20V/6.75A
- User Manual

System Requirements

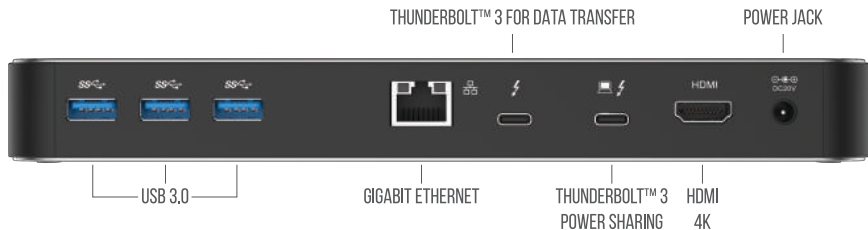
- Windows® 10
- Mac OS®

PRODUCT OVERVIEW

FRONT



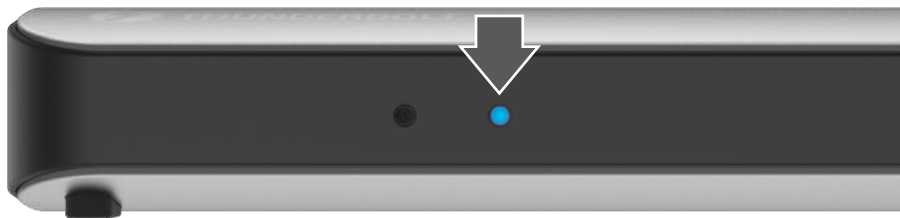
REAR



SETUP

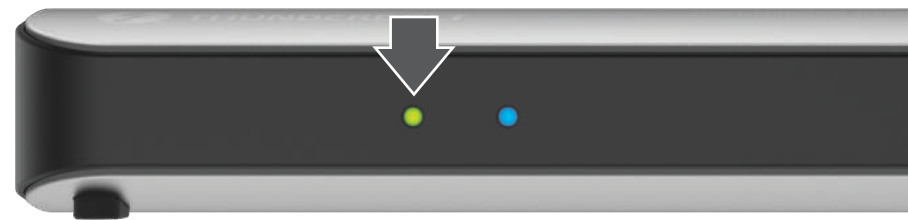
1

Plug power supply into power input port
verifying that Blue LED light shows on the front of dock



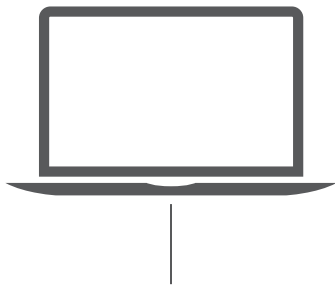
2

Plug provided Thunderbolt cable into appropriate port on your Laptop or PC verifying Green LED turns on in the front of dock



3

**Dock should automatically be detected by your device
and driver will install Plug & Play**

**4**

**Once the dock has been powered and connected to your computer
then you may begin connecting your devices and peripherals**

CONNECTION LAYOUT



SETUP INSTRUCTIONS

1. Your PC may need updates for the Thunderbolt™ ports to function properly.
2. Please visit <https://thunderbolttechnology.net/updates> and select the appropriate manufacturer.
3. If using a Mac please make sure to have the latest software update.
4. Plug power supply into power input port verifying that Blue LED light shows on the front of dock.
5. Plug provided Thunderbolt™ cable into appropriate port on your Laptop or PC verifying Green LED turns on in the front of dock.
6. Dock should automatically be detected by your device and driver will install Plug & Play.
7. Once the dock has been powered and connected to your computer then you may begin connecting your devices and peripherals.

DISPLAY CONFIGURATION

MULTI-MONITOR CONFIGURATION

Once the additional monitors are connected, they can be configured to either Mirror mode, Extend mode or set the primary display.

Windows® OS

Position the mouse anywhere on the Windows Desktop.
Right-click and select Display Settings.

Extend mode

1. Refer to the Multi-monitor configuration section to bring up the configuration window.
2. Select the preferred monitor at top of the page.
3. Select Multiple Displays > Duplicate these displays
4. Click Apply to confirm and exit.
5. Once the setting is completed, simply drag and drop the application icons or the opened windows to the additional monitor. However, some applications may not support display on the extended desktop.

Troubleshooting

a. Cursor disappeared

If the status remains in the extended mode but the docking station is disconnected, the desktop will still be panned to the add-on monitor. The cursor may not be found on the primary monitor in some cases may occur. If this happens, connect the add-on monitor through the docking station again cycle mouse between displays for possible setup error.

b. Video playback in extended mode

If the video or DVD playback quality is poor or low performance in extended mode, check HDMI Cable for secure connection.

DISPLAY CONFIGURATION

MULTI-MONITOR CONFIGURATION

Once the additional monitors are connected, they can be configured to either Mirror mode, Extend mode or set the primary display.

Windows® OS

Position the mouse anywhere on the Windows Desktop.
Right-click and select Display Settings.

Mirror mode

1. Refer to the Multi-monitor configuration section to bring up the configuration window.
2. Select the preferred monitor at top of the page.
3. Select Multiple Displays > Duplicate these displays.
4. Click Apply to confirm and exit.

Set the primary monitor

1. Refer to the Multi-monitor configuration section to bring up the configuration window.
2. Select the preferred monitor at top of the page.
3. Check the box for make this my main display.

NOTE: For some computers, you may need to disable the main display by unchecking the box of Extend the desktop onto this monitor or Extend my Windows desktop onto this monitor.

4. Click Apply to confirm and exit.

DISPLAY CONFIGURATION

MULTI-MONITOR CONFIGURATION

Once the additional monitors are connected, they can be configured to either Mirror mode, Extend mode or set the primary display.

Mac OS®

1. Click on the Apple sign at the top left corner of the screen and select System Preferences.../ Displays.
2. To rearrange the displays, drag them to the desired position.
3. To relocate the menu bar, drag it to a different display.
4. To switch to Mirror Mode, click the box in front of Mirror Displays.

AUDIO CONFIGURATION

By default, when the docking station is connected to a computer, the audio configuration may be changed to USB (Multimedia) Audio Device automatically (this setting depends on models). If it does not work, follow the steps below to setup.

1. Open Control Panel and then select the hardware and sound icon.
2. Click Sound > Manage audio devices and then select **USB Audio Device**.

TROUBLESHOOTING/SUPPORT

Power LED does not come on?

- Make sure that you have a tight connection between the power adapter and dock
- Try it on a different power outlet

Your Computer/Phone/Tablet Does not recognize the dock?

- Make sure that the connection between the dock and USB cable are tight
- Re-connect it to your Computer/Phone/Tablet

The display does not come up?

- Make sure that your display is set to the correct Source
- Try it with a different HDMI cable

Ethernet cable does not connect to the internet?

- Power cycle your modem or router while Ethernet is connected to the dock
- Try it with a different Ethernet cable
- Check your network settings to ensure this network is visible

PLEASE CONTACT OUR TECHNICAL SUPPORT TEAM FOR ADDITIONAL TROUBLESHOOTING

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